

Alzheimer Society of Niagara Region

Mission, Vision and Values

The Alzheimer Society of Niagara Region's mission is to advocate for people with dementia and their care partners, and provide access to a diverse range of appropriate resources and supports.

Our vision is to create a community where individuals with dementia and their care partners are fully supported to maximize their quality of life and well-being.

Our Values

Collaboration, Accountability, Respect, Excellence

Position Description

Title: Intensive Case Counsellor

Reporting To: Director of Programs

Hourly Salary: \$24 - \$26

Hours of Work: 30 hours – 4 days between Monday to Friday – Flexible Schedule

Position Summary

The Intensive Case Counsellors respond to the most complex situations involving persons with dementia, who have been referred to the society. This typically includes people who are at moderate risk of harm or adverse outcome if intensive support is not provided to avert crises. These individuals often present with few or no supports, and may also have psychiatric or mental health issues that impact upon their functioning and safety within the community.

Duties and Responsibilities

1. Administer individual assessments based on PIECES Model to create care plans.
2. Administer Inter RAI CHA screener and assessments as appropriate.
3. Provide in-home client centred support and education to persons living with dementia and care partners / caregivers as informed by best practice, relevant legislation, and professional ethics and standards.
4. Provide independent case management.
5. Initiate and participate in case consultations and conferences as needed.
6. Collaborate with other health care providers within the community support sector and make appropriate referrals as needed.
7. Act as the ICL for client in coordinating other services and community supports.
8. Advocate for client's quality of life and minimize risk while promoting their well-being.
9. Complete documentation as required; collecting stats pertinent to duties and responsibilities.
10. Complete required data entry in CIMS Database.
11. Participate in professional development opportunities, case studies, and team meetings.
12. Participate in internal and external committees as required.

13. Facilitate linkages/access to primary care for clients as required.
14. Mitigate risks to clients regarding finances via referral to OPGT and financial resources as required.
15. Provide support for special assignments and other duties as assigned.

Qualifications

1. Degree/diploma in Health/Social Sciences/Services, counseling or psychotherapy
2. Member of good standing with an appropriate college/regulatory body or association is preferred
3. Experience working with highly vulnerable individuals with concurrent and complex issues in a community setting.
4. Police Vulnerable Sector Check
5. Must have a valid driver's license and access to a vehicle

Skills and Knowledge

1. Experience in community-based health contexts working with a geriatric population.
2. Knowledge of dementia, mental health and elder abuse issues.
3. Excellent working knowledge of community supports within the Niagara Region.
4. Excellent interpersonal and communication skills with a demonstrated ability to work independently and as a member of a team.
5. Ability to use discretion, judgment and tact in handling sensitive or confidential information or situations.
6. Demonstrated ability to build rapport with clients, caregivers, and health providers.
7. Strong crisis management skills (GPA).
8. Excellent Time management skills; able to prioritize effectively.
9. Strong written and oral communication skills.
10. Ability to work in a multi-disciplinary team.
11. Knowledge of legislation related to health consent, capacity, mental health and PGT.

Qualified candidates should forward a resume and cover letter by noon on Friday, March 17, 2017:
Mary Clark, Director of Programs
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